



MobileData for Field Technicians



Vertical Market Software's Mobile Data for Field Technicians is our fourth generation of software that runs on remote portable field units. It enables your field technicians to be "on-line" to your office via PDA's and Laptops.

- Assignments made in dispatch will appear on the technician's field unit.
- Technician has the ability to:
 - Inquire into the details of a specific call
 - ... Look at equipment records at a service site
 - ... Review service history
 - ... Review Accounts Receivable history
 - ... Review commonly used materials for each piece of equipment
 - ... Review inspection status
 - ... Obtain directions and special instructions
- Technician can easily update the call status on his field unit:
 - Call acknowledged
 - Travel started
 - Job started
 - Job stopped
 - Job completed
 - Job on hold
- Technician can enter billing line items in the field for:
 - Flat rate codes
 - Labor
 - Parts
 - Miscellaneous charges
 - Mileage
 - Work Done codes
 - Comments and notes
 - Payment amounts and methods
- Technician can electronically capture the customer's signature (PDA's only), and/or create an invoice in the field with an optional printer
- Technician can send e-mail messages to dispatch, or to other technicians

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